GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:4013
ANSWERED ON:25.08.2004
REFUND OF MONEY
Kaushal Shri Raghuvir Singh

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) the number of cases regarding the refund to the Telecommunication consumers brought before the Department in Rajasthan, district-wise, during the last five years;

(b) the total number of cases disposed of in less than two months; and

(c) the details of the cases in which the refund took more than one year alongwith the reasons therefor?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD)

(a) Number of refund cases during the last five years:

(i) 1999-2000 : 9847

(ii) 2000-2001 : 14727

(iii) 2001-2002 : 23728

(iv) 2002-2003 : 28388

(v) 2003-2004 : 33698

(SSA-wise details are given in the Annexure)

(b) Number of cases disposed off in less than two months during the last five years:

(i) 1999-2000 : 9476

(ii) 2000-2001 : 14262

(iii) 2001-2002 : 22925

(iv) 2002-2003 : 27648

(v) 2003-2004 : 30074

(SSA-wise details are given in the Annexure)

(c) Nil